

**Annual 47 C.F.R. 64.2009(e) CPNI Certification Template EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2010 covering the prior calendar year 2009.

1. Date filed: February 27, 2010
2. Name of company(s) covered by this certification:  
End of the Line Inc. and Car-Comm Inc.
3. Form 499 Filer ID: 820204
4. Name of Signatory: Stephanie Waterman
5. Title of Signatory: President, End of the Line Inc.  
Secretary, Car-Comm Inc.
6. Certification:

I, Stephanie Waterman, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 et seq. of the Commission Rules.

The company has not taken actions (ie., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. 1.17, which requires truthful and accurate statement to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: Stephanie J. Waterman, officer Date: February 27, 2010  
Stephanie J. Waterman, End of the Line, Inc., President  
Stephanie J. Waterman, Car-Comm, Inc., Secretary/Treasurer

Attachement: Statement of Company CPNI Procedures

## STATEMENT CONCERNING OPERATING PROCEDURES

End of the Line, Inc. (Carrier) has established procedures for its operations which ensure compliance with the rules of the Federal Communications Commission which govern the protection of customer proprietary network information (CPNI).

Carrier employs a system by means of which Carrier can establish the status of each customer's CPNI approval before Carrier uses that CPNI. Carrier trains its employees in the authorized use of CPNI and has established procedures for the disciplining of any employee which does not adhere to Carrier's CPNI safeguard procedures.

Carrier retains a record of the sales and marketing campaigns of itself and its affiliates which use the CPNI of its customers. Carrier retains a record of each instance in which CPNI was disclosed or provided to third parties, or where third parties were provided with access to CPNI. Carrier's records include a description of each sales or marketing campaign, the specific CPNI which was used in the campaign, the date and purpose of the campaign, and the products or services that were offered as part of the campaign.

Carrier has established a supervisory review process regarding compliance with the Commission's CPNI rules for outbound marketing situations and Carrier maintains a record of Carrier's compliance for a minimum of one year. Sales personnel are required to obtain supervisory approval of any proposed outbound marketing request.

End of the Line Inc.

By  President  
Stephanie Waterman, President

## STATEMENT CONCERNING OPERATING PROCEDURES

Car-Comm, Inc. (Carrier) has established procedures for its operations which ensure compliance with the rules of the Federal Communications Commission which govern the protection of customer proprietary network information (CPNI).

Carrier employs a system by means of which Carrier can establish the status of each customer's CPNI approval before Carrier uses that CPNI. Carrier trains its employees in the authorized use of CPNI and has established procedures for the disciplining of any employee which does not adhere to Carrier's CPNI safeguard procedures.

Carrier retains a record of the sales and marketing campaigns of itself and its affiliates which use the CPNI of its customers. Carrier retains a record of each instance in which CPNI was disclosed or provided to third parties, or where third parties were provided with access to CPNI. Carrier's records include a description of each sales or marketing campaign, the specific CPNI which was used in the campaign, the date and purpose of the campaign, and the products or services that were offered as part of the campaign.

Carrier has established a supervisory review process regarding compliance with the Commission's CPNI rules for outbound marketing situations and Carrier maintains a record of Carrier's compliance for a minimum of one year. Sales personnel are required to obtain supervisory approval of any proposed outbound marketing request.

Car-Comm Inc.

By

Stephanie Waterman Sec.  
Stephanie Waterman, Secretary



## STAFF REPORT CONCERNING OPERATING PROCEDURES

Car-Telco, Inc. (Car-Tel) has established procedures for its operations which are in compliance with the rules of the Federal Communications Commission (FCC) and the protection of customer proprietary network information (CPNI).

Car-Tel employs a system by means of which Car-Tel can establish the identity of a customer's CPNI approval before Car-Tel uses that CPNI. Car-Tel has its own internal procedures for the disclosure of any CPNI and has established procedures for the disclosure of any CPNI which does not adhere to Car-Tel's CPNI safeguard procedures.

Car-Tel retains a record of the sales and marketing campaign. Car-Tel and its affiliates who use the CPNI of its customers. Car-Tel retains a record of each party's CPNI. Car-Tel's records include a description of each sales or marketing campaign, the date and purpose of the campaign, and the names of the sales and marketing personnel who were involved in the campaign. Car-Tel's records are provided to third parties who have been authorized to use the CPNI of its customers. Car-Tel's records are provided to third parties who have been authorized to use the CPNI of its customers. Car-Tel's records are provided to third parties who have been authorized to use the CPNI of its customers.

Car-Tel has established a supervisory review process regarding its operations. Car-Tel's CPNI sales and marketing personnel are required to submit a report to the supervisory review process for each sales or marketing campaign. The supervisory review process is required to review the report and to provide a written response to the report. The supervisory review process is required to review the report and to provide a written response to the report. The supervisory review process is required to review the report and to provide a written response to the report.

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